



# County of Los Angeles CHIEF EXECUTIVE OFFICE

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(213) 974-1101  
<http://ceo.lacounty.gov>

WILLIAM T FUJIOKA  
Chief Executive Officer

Board of Supervisors  
GLORIA MOLINA  
First District

YVONNE B. BURKE  
Second District

ZEV YAROSLAVSKY  
Third District

DON KNABE  
Fourth District

MICHAEL D. ANTONOVICH  
Fifth District

January 8, 2008

The Honorable Board of Supervisors  
County of Los Angeles  
383 Kenneth Hahn Hall of Administration  
500 West Temple Street  
Los Angeles, CA 90012

Dear Supervisors:

## **RECOMMENDATION TO ACCEPT FUNDS FROM UNITED WAY, INCORPORATED, FOR 211 INFORMATION AND REFERRAL SERVICES (ALL DISTRICTS AFFECTED) (3 VOTES)**

### **IT IS RECOMMENDED THAT YOUR BOARD:**

1. Approve and authorize the Chief Executive Officer, or his designee, to sign an Agreement to Accept Funds from United Way, Incorporated, in the amount of \$194,500 for Fiscal Year 2007-08 to partially offset the County match portion of the costs for the 211 Specialized Information and Referral Services Program.
2. Upon receipt of United Way's contribution, instruct the Auditor-Controller to transfer this funding to the Department of Public Social Services as revenue to offset a portion of the Department's share of the program costs.

### **PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION**

On September 5, 2006, your Board approved an agreement with United Way to accept funds in the amount of \$194,500 for Fiscal Year (FY) 2006-07, and similarly on November 29, 2005 for FY 2005-06, to partially offset Department of Public Social Services' (DPSS) expenditures related to Specialized Information and Referral (I&R) Services Program provided through 211 LA County's agreement. Your Board also instructed the Auditor-Controller to transfer these funds to DPSS as revenue to offset a portion of the Department's share of the program costs.

On December 12, 2006, your Board adopted an agreement with the Information and Referral Federation of Los Angeles County, Inc. dba 211 LA County, to provide County residents with health and human services general and I&R program services through the 211 dialing code. 211 LA County also provides additional services such as hotline services for Elder and Dependent Adult Abuse, Safely Surrendered Baby, and Countywide Emergency; warm transfer services for Child Abuse Hotline and ACCESS services; as well as referral services for Code Enforcement in County unincorporated areas. These I&R program services are available 24 hours a day, seven days a week.

Funds received from United Way for FY 2007-08 will continue to be used to offset DPSS' program match costs for I&R program services.

### **Implementation of Strategic Plan Goals**

The recommended action is consistent with the principles of the Los Angeles County Strategic Plan Service Excellence (Goal 1): by providing the public with easy access to quality information and services that are both beneficial and responsive; and Fiscal Responsibility (Goal 4): by leveraging public funds with private, non-profit funds to provide the 211 dialing code services.

### **FISCAL IMPACT/FINANCING**

The majority of funding for 211 LA County's contract is provided by DPSS, with the Departments of the Chief Executive Office, Children and Family Services, Mental Health, and Public Health also providing a portion of funds. United Way's contribution towards I&R services will partially offset \$194,500 of DPSS' net County cost obligation for FY 2007-08.

### **FACTS AND PROVISIONS/LEGAL REQUIREMENTS**

The California Public Utilities Commission designated the Information and Referral Federation of Los Angeles County, dba 211 LA County, as the sole provider for 211 services within the County of Los Angeles.

On December 12, 2006, your Board approved a three-year contract agreement with 211 LA County to provide general and specialized I&R program services through the 211 dialing code for a term of January 1, 2007 through December 31, 2009.

Honorable Board of Supervisors  
January 8, 2008  
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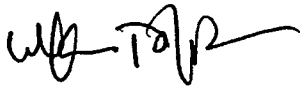
The 211 LA County agreement is consistent with the mandated service program outlined in the California Department of Social Services' Manual of Policies and Procedure sections 30-002 and 30-051, by providing the public with access to information on available public and private resources established to help alleviate socio-economic problems. It is also allowable under California Welfare and Institutions Code Section 15766 for the Elder and Dependent Adult Abuse Hotline services.

The Agreement has been approved as to form by County Counsel.

**IMPACT ON CURRENT SERVICES (OR PROJECTS)**

The acceptance of these funds will not impact the County's service levels.

Respectfully submitted,



WILLIAM T FUJIOKA  
Chief Executive Officer

WTF:LS:KH  
LB:KH:hn

Attachment (1)

c: County Counsel  
Department of Children and Family Services  
Department of Mental Health  
Department of Public Health  
Department of Public Social Services  
Executive Director of 211 LA County

**FISCAL YEAR 2007-2008 AGREEMENT  
BETWEEN THE  
COUNTY OF LOS ANGELES AND UNITED WAY, INC.  
FUNDING TO PROVIDE INFORMATION AND REFERRAL SERVICES PROGRAM**

United Way, Incorporated, agrees to provide One Hundred Ninety-Four Thousand, Five Hundred Dollars (\$194,500) to the Los Angeles County General fund through the Chief Executive Office for Fiscal Year 2007-08. Said funds shall be paid by United Way, Incorporated, in four installments of Forty-Eight Thousand, Six Hundred and Twenty-Five Dollars (\$48,625) in January 2008, February 2008, March 2008, and June 2008. Payment of these funds shall be made to the **County of Los Angeles** and mailed or delivered to:

**Kathy House, Branch Manager  
County of Los Angeles  
Chief Executive Office  
Service Integration Branch  
222 South Hill Street, Fifth Floor  
Los Angeles, CA 90012**

The County of Los Angeles agrees that these funds will be used solely for providing information and referral services within Los Angeles County.

COUNTY OF LOS ANGELES

By \_\_\_\_\_ Date \_\_\_\_\_  
William T Fujioka  
Chief Executive Officer

APPROVED AS TO FORM  
BY COUNTY COUNSEL

UNITED WAY, INCORPORATED

By Barbara Y. Gail  
Senior Deputy County Counsel

By Alicia Lara  
Alicia Lara, Vice President  
Community Investment